

## AlpExperience Holidays – Terms & Conditions

Please read all terms and conditions carefully and do not hesitate to contact us if you have any queries with them or with the booking process.

- To book, check availability or discuss any other aspects of your holiday please email [John@alpexperience.com](mailto:John@alpexperience.com) or [Libby@alpexperience.com](mailto:Libby@alpexperience.com)
- Following your provisional booking we will reserve your chosen dates for 7 days, in which time you should return your completed booking form.
- The deposit amount is 30% of the total holiday value and must be paid within two weeks of the date on the booking form in order for the booking to be secured.
- Children under 2 years old stay free of charge.
- Children 2-15 years eating children's meals receive 50 Euros discount.
- A single supplement may be charge on any occasion where a single person is occupying a room of 2 or more. This may be between 50% - 100% of price per person.

- On receipt of your booking form and deposit you will receive a booking confirmation and invoice.
- The balance is due no later than 12 weeks before the arrival date. If the booking is made within 12 weeks, the total balance is due at time of booking.

- We must be notified in writing of any changes to the original booking, including additional guests or any cancellations. Additional guest are charged at standard rate.

Charges for cancellations are as follows:

More than 12 weeks before arrival date –	Deposit only.
Less than 12 - 4 weeks before arrival date –	50% of total holiday cost.
Less than 4 weeks before arrival date –	100% of total holiday cost.

If for any reason AlpExperience has to cancel the holiday all payments will be repaid in full.

- We shall not be liable for any loss, delay or costs arising from circumstances beyond our control (including weather, traffic and snow conditions). Nor the effect any of these may have on your time of arrival or departure, accommodation or skiing. We shall also not be liable for any limitations imposed by resort authorities or ski schools.
- Insurance – We recommend that each guest takes out full Winter Holiday Travel Insurance before travelling. This booking is made on the understanding that each guest will have such insurance. Skiing is a potentially dangerous sport. You ski entirely at your own risk. You are responsible for your own safety at all times and neither John Scammell nor Elizabeth Clayton can be held responsible for any injuries you or members of your party may sustain whilst out skiing.